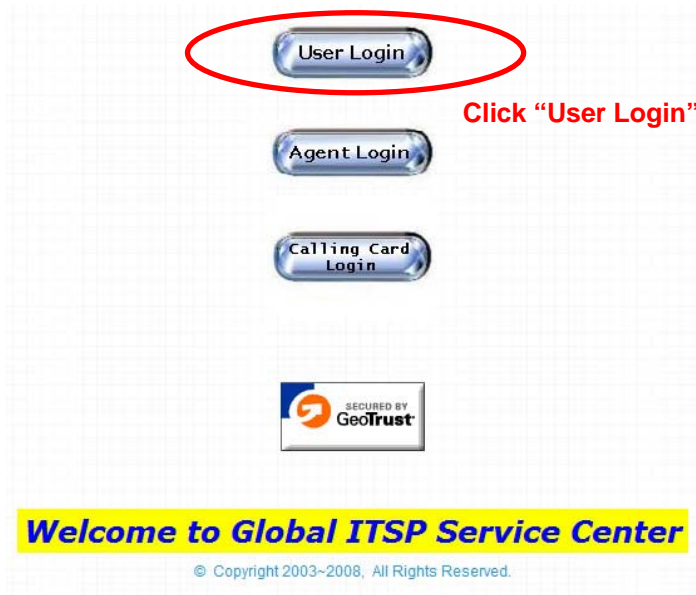
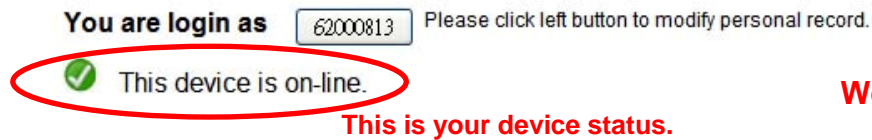
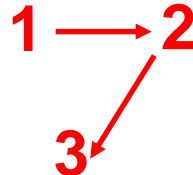


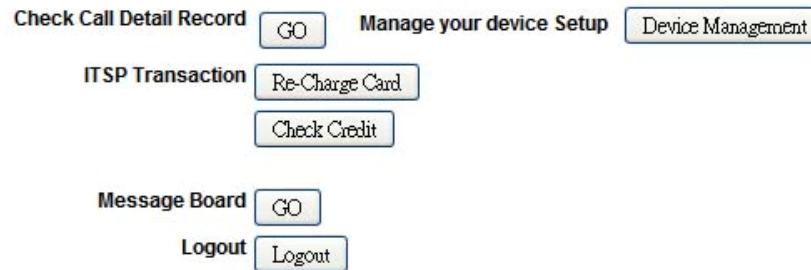
1. Login ITSP Platform



Click "User Login"



Welcome to ITSP Platform!



2. Modify Personal Record

Click device ID# button to modify your personal record.

You are login as **62000813** Please click left button to modify personal record.

 This device is on-line.

ITSP Account Support

Account Balance : **802.90** Points

Check Call Detail Record Manage your device Setup

ITSP Transaction

Message Board

Logout

62000813 Information

Required fields are marked with an asterisk (**)

Modify Data

ID: 62000813

Modify your login password.

Password:

●●●●●●●●

* Password has to be at least 8-digit

Re-type Password:

●●●●●●●●

* alphanumeric characters

personal Information

First Name:

Last Name:

Gender:

male

female

Modify your personal information.

BirthDay:

[Select One] ▾

,

(Month DD,YYYY)

Language:

English ▾

Address Information

Email:

sales@iptelcom.com.tw

*

City:

State/Province:

ZIP/Postal Code:

Modify your contact information.

Country:

Please Choose from List ▾

Address:

Phone:

Fax:

Mobile telephone:

Time Zone:

(GMT+08:00) ▾

Click "Submit" to save the changes.



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3. Check Call Detail Record

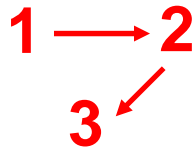
You are login as Please click left button to modify personal record.

This device is on-line.

ITSP Account Support

Account Balance : **802.90** Points

Click "GO" to check Call Detail Record



You are login as **62000813**

Call Detail Record

Between : , 2010 And , 2010

Telephone Number :

Call Type : ALL Phone Device Redirect Call

Order By Time : Ascending Descending

Setup the date and device ID# or telephone# you want to query and submit.



Results 2 Page:1 Refresh

Total Minutes :3.0 Total Charge : 0.0

TYPE2 to TYPE2 on-net Call Detail Record will be highlighted with yellow color.
 Device to Device call Re-Directed to normal phone will be shown in green color.
 The CDR date/time is based on your setting [GMT+8:00] at your personal profile.

No.	Account No.	Date	Time	Tel. No.	Duration	Charge	Previous Credit	CDR-id	Port #
1	62000813	2010-02-01	13:17:54	61001362	00:00:50	0.00	802.90	TDA-sXKzz56973	1
2	62000813	2010-02-01	17:18:12	63007012	00:02:08	0.00	802.90	TDA-gE7aa83113	1

Page Total : 178.0 .0



The CDR will show the date, device ID#, and phone#, call charges and other call details.

Results 2 Page:1 Refresh



4. Manage Device Setup

You are login as **62000813** Please click left button to modify personal record.

✔ This device is on-line.

ITSP Account Support

Account Balance : **802.90** Points

Check Call Detail Record Manage your device Setup

ITSP Transaction

Message Board

Logout

Click "Device Management" →

You are login as **62000813**

✔ This device is on-line.

Manage Device Setup

To keep your personal setting can not be seen or changed by your agent, please check "Keep Private".

Keep Private

****Please choose "Keep Private" if you don't want your personal setting to be changed by your agent.**

There are 5 options to setup your device

4.1 Phone Book -- Speed Code

You are login as **62000813**

You can setup a speed code for dialing a specific device ID# or ITSP phone#

Update PHONE_BOOK for 62000813

Required fields are marked with an asterisk (*)

* Speed code: act as HOTLINE Setting for Line:

* Telno: Device ID ITSP phone

Device Line#:

Refile Phone#: This field is useful only if Telno is a FXO device ID.

If your device is 2 port series, you can setup speed code for line #1 or line #2.

***After 1 minute (time for distributing your new setting to all of our gatekeepers), your can dial "100#" or just "100" from your device, the call will be routed to the device ID# 61001234.**

4.2 Phone Book -- Refile Phone

You are login as **62000813**

Update PHONE_BOOK for 62000813

Required fields are marked with an asterisk (*)

* Speed code: act as HOTLINE Setting for Line:

* Telno: Device ID ITSP phone

Device Line#:

Refile Phone#: This field is useful only if Telno is a FXO device ID.

***Suppose you want to call ATA-11L FXO ID# 63001235 somewhere and refile a local mobile number 0501234567. So, you need to fill-in data to the "Phone Book" as above picture. Make sure "Device Line#" should be set to "2". After 1 minute, your can dial "100#" or just "100" from your device, the call will firstly be routed to the ATA-11L FXO ID# 63001235 and refile to local mobile phone# 0501234567 automatically.**



4.5 Restart Device

You are login as **62000813**

Logout

✓ This device is on-line.

Manage Device Setup

To keep your personal setting can not be seen or changed by your agent, please check "Keep Private".

Keep Private

Phone Book

Device Trustee List

Call Redirect

Restart Device

Software Upgrade

Back

***Make sure the device is not in use or the line will be cut off when you restart device.**

5. ITSP Transaction

5.1 Re-Charge Card

You are login as **62000813** Please click left button to modify personal record.

✓ This device is on-line.

ITSP Account Support

Account Balance : **802.90** Points

Check Call Detail Record

Manage your device Setup

ITSP Transaction

Message Board

Logout



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4.6 Software Upgrade

You are login as **62000813**

Logout

✓ This device is on-line.

Manage Device Setup

To keep your personal setting can not be seen or changed by your agent, please check "Keep Private".

Keep Private

Phone Book

Device Trustee List

Call Redirect

Restart Device

Software Upgrade

***Make sure the device is not in use or the line will be cut off when you upgrade software. After downloading the latest software, the device will reboot automatically.**

****Please do not press any button or unplug the power adaptor when device is upgrading software or this may damage the device.**

You are login as **62000813**

ITSP Recharge Card Functions

There are 3 options for ITSP Recharge Card Functions.

[Return to main menu](#)

1) Use Card

You are login as **62000813**

Use Card:

Card ID :
PIN Code :

Enter your Card ID & Pincode and submit.



You are login as **62000813**

Use Card result:

Set success
Account ID : **62000813**
Account points : **250.00**

The points will be transferred to your device account.

2) Card State

You are login as **62000813**

Card State:

Card ID :
PIN Code :

Enter your Card ID & Pincode and submit.



You are login as **62000813**

Card State result:

Card State : The Card doesn't use
Card ID : **27052264**
Card amount : **10.00**
Create time : **2010-01-01**

Then you can see your card state.

3) Query Use Card Log

You are login as **62000813**

Query Log

DATE : 2 3 , 2010 YEAR (Month Day, Year)
 Between : 2 3 , 2010 And 2 3 , 2010
Card ID :

*Set up the date and Card ID#
you want to check and submit.



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You are login as **62000813**

Query Log:

Results 1 Page:1

No.	Date	Time	Card ID	Pincode
1	2007-10-19	09:49:48	27052263	

Results 1 Page:1

You will see the date when this recharge card had been used.

5.2 Check Credits

You are login as 62000813 Please click left button to modify personal record.

✓ This device is on-line.

ITSP Account Support

Account Balance : 802.90 Points

Check Call Detail Record Manage your device Setup

ITSP Transaction
 Click "Check Credit"

Message Board

Logout

You are login as 62000813

Check Credit

Account Balance: 802.90

You can also press "Up" button on the device at standby status to check account balance.

6. Message Board

You are login as 62000813 Please click left button to modify personal record.

✓ This device is on-line.

ITSP Account Support

Account Balance : 802.90 Points

Check Call Detail Record Manage your device Setup

ITSP Transaction

Logout

Any important & latest news will be posted on the message board, click "Go" to read the messages.
Or consult www.iptelcom.com.tw for more information.

7. Support Request

If you have any further questions about BESTip products & ITSP services, please send request to support@iptelcom.com.tw, or call our office at Taipei, BESTip # 800123, or +886-2-22787067, our office working time is 9:00AM ~ 18:00PM (+8:00 GMT), Monday to Friday.



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